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SERVICE BULLETIN

ISSUE DATE: May 13, 2014

TO: Owners and Service Centers

FROM: HWH CORPORATION

RE: 725 series touch panels with air dump.

725 SERIES TOUCH PANELS WITH AIR DUMP

When the air has been dumped from the air suspension using the HWH automatic leveling system or the "DUMP" button on the HWH touch panel, it is possible the vehicle suspension can return to the travel mode when the ignition key is moved from the "OFF" position to the "ON" or "ACC" position. This could start filling suspension air bags and raise the vehicle which would lift one or more jacks off the ground.

If this occurs, you can push the HWH touch panel "DUMP" button while the vehicle ignition is in the "ON" or "ACC" position. This will put the vehicle suspension in the dump mode. The air will exhaust from the suspension air bags and lower the vehicle back down so the leveling jacks are supporting the vehicle. The vehicle should not have to be re-leveled.

WARNING: KEEP ALL PEOPLE CLEAR OF VEHICLE WHILE DUMPING AIR FROM THE VEHICLE'S SUSPENSION.

If desired, the touch panel can be returned to HWH Corporation and HWH will modify the panel at no cost to the customer. The customer must first contact HWH to get a Returned Goods Authorization (RGA) number. The customer can call 1-563-724-3396 or 1-800-321-3494 for authorization or can go to "Contact Us" at www.hwh.com and get an authorization by e-mail. To get an RGA number, complete customer and vehicle information will be needed including the complete vehicle V.I.N. and purchase date. **HWH cannot track received parts that do not have a RGA.**

If the system is out of warranty, the touch panel must be shipped freight pre-paid along with the RGA to HWH Corporation at 2096 Moscow Rd. Moscow, Ia. 52760. The panel will be modified and returned to the customer with freight paid.

If the system is in warranty, HWH will issue a RS label for UPS to return the touch panel to HWH Corporation. The RS label will contain the RGA number. An instruction sheet that explains how to use the RS label is included. The panel will be modified and returned to the customer with freight paid. If a RS label is not used, be sure to include the RGA number when returning the touch panel. HWH will pay reasonable freight to return the touch panel for modification.

IMPORTANT: The customer will receive an invoice showing the cost to modify the touch panel and return shipping. **DO NOT** pay this invoice. The customer should receive a credit memo within a few days showing a credit for the cost of modification and shipping.

REPLACEMENT OPTION: To save time, the customer has the option to purchase from HWH a remanufactured touch panel with the modification. **The remanufactured panel will have a full new part warranty.** The replacement panel will be shipped with a RS label to return the original panel. An instruction sheet for using the RS label is included. When HWH receives the original panel, credit will be issued. If the vehicle is in warranty, credit will be issued for the touch panel and shipping. If the vehicle is not in warranty, credit will be issued for the touch panel only.

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