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Dear Sirs,

I saw your advertisement in the latest issue of FMCA magazine requesting stories regarding our experience with your products. It turns out that your request is very timely for us in light of the fact that we have just purchased a new coach that uses your leveling jacks.



My wife and I have been loyal to one motorhome manufacturer since 1990. We bought five coaches from them and since they came equipped with leveling jacks, I didn't think much about the brand they were using. I can attest to the fact they were using a three point system that wasn't truly automatic. The pads were fairly small which resulted in the pads frequently sinking into the surface. Another problem that resulted when the pads sank into the surface was that the cupped design gathered gravel, sand or mud depending on the parking surface. Crawling under the coach to remove the debris so the jacks could fully retract was an inconvenience. The length of travel was also too short which resulted in the coach being out of level on far too many occasions. That often happened even when the parking surface wasn't too far out of level. To be honest I actually thought all leveling systems were pretty much the same.

It turns out that I was very wrong, all systems are not the same. **Your product is in our experience so far superior that there isn't any comparison.**

I doubt you want to endorse a specific brand motorhome, but I feel it's important that you know the product we purchased so you will know how it is working in the field. I will also name the other brand of coach we owned in the past so you will know what we didn't like. If you decide to use my testimonial in your advertising, you may delete this part of the letter. Our original coaches were [REDACTED] with the exception of the first one, which was a [REDACTED] or [REDACTED]. [REDACTED] built all the coaches. I believe the newer [REDACTED] used a system that was manufactured by [REDACTED]. They were the jacks that gave us the most trouble including leaking and failure. [REDACTED] built our new coach and it was built on [REDACTED] chassis. The coach model is an [REDACTED].

My wife and I agonized for a long time trying to decide if we should change (motorhome) brands. We are very product loyal and making a change and going into the unknown was a big leap of faith for us. The truth is that in all of the considerations we made concerning the methods used to build the coach, the floor plans and the amenities that were included in the two different brands, the one thing we did not talk about or consider were the leveling jacks. I did know [REDACTED] used your product and that was different from the ones we were used to, but we really didn't concern ourselves with the jacks. Had I known what I was getting, they would have been one of the major reasons for changing brands. I had noticed the size of the jack pads and the large springs on the jacks when I was looking at the coach prior to the purchase, but as I said I really didn't realize how they would impact our using them in the real world.

We took a factory delivery and the first night the coach was moved outside of the building, the parking surface was

severely out of level. The gentleman who was providing our new coach orientation demonstrated the use of the HWH jacks and I was amazed by how quickly the coach leveled and stabilized with the four point leveling system. We have had the coach for a month now and the leveling system is extraordinary. **It is so far superior to the previous systems we had that in the future we would not want a coach without the HWH leveling system installed.**

I find it somewhat funny that I didn't think about the leveling system on the new coach prior to the purchase, but now I feel very fortunate that the manufacturer decided to install the best product on the market in my opinion. Using the HWH jacks is a pleasure; the smoothness of the operation and the resulting level coach is what I had always hoped for but seldom got with our previous units.

Thank you for making such a high quality product that met and exceeded my expectations. HWH is the product for me.

I would like to add that anyone who takes the leveling jacks for granted and gives little thought to the product that's going to be installed on his or her coach can do themselves a favor by insisting that HWH be the jack that's used.

Sincerely,
Ron and Jan Scindle
Dunedin, FL

Thank you, Ron and Jan. We appreciate your kind comments.



Ask for it. Or you're asking for it.

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