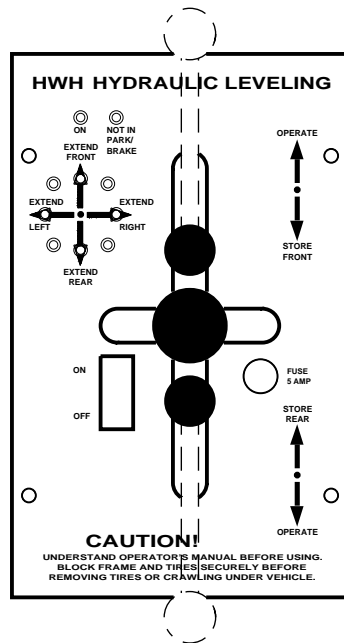




# OPERATOR'S MANUAL

## HWH JOYSTICK-CONTROLLED 225 SERIES LEVELING SYSTEM

**FEATURING:**  
*Joystick BI-AXIS® Control*  
*Hydraulic Leveling*  
*Kick-Down Jacks*



**HWH CORPORATION**  
(On I-80, Exit 267 South)  
2096 Moscow Road | Moscow, Iowa 52760  
Ph: 800/321-3494 (or) 563/724-3396 | Fax: 563/724-3408  
[www.hwh.com](http://www.hwh.com)

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# OPERATOR'S MANUAL

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## CAUTION !

READ THE ENTIRE OPERATOR'S MANUAL BEFORE OPERATING.

BLOCK FRAME AND TIRES SECURELY BEFORE CRAWLING UNDER VEHICLE. DO NOT USE LEVELING JACKS OR AIR SUSPENSION TO SUPPORT VEHICLE WHILE UNDER VEHICLE OR CHANGING TIRES. VEHICLE MAY DROP AND/OR MOVE FORWARD OR BACKWARD WITHOUT WARNING CAUSING INJURY OR DEATH.

KEEP ALL PEOPLE CLEAR OF VEHICLE WHILE LEVELING SYSTEM AND ROOM EXTENSION ARE BEING OPERATED.

THE JACKS MAY ABRUPTLY SWING UP WHEN THE FOOT CLEARS THE GROUND OR WHEN JACK REACHES FULL EXTENSION.

NEVER PLACE HANDS OR OTHER PARTS OF THE BODY NEAR HYDRAULIC LEAKS. OIL MAY PENETRATE SKIN CAUSING INJURY OR DEATH.

WEAR SAFETY GLASSES WHEN INSPECTING OR SERVICING THE SYSTEM TO PROTECT EYES FROM DIRT, METAL CHIPS, OIL LEAKS, ETC. FOLLOW ALL OTHER APPLICABLE SHOP SAFETY PRACTICES.

IF THIS VEHICLE IS EQUIPPED WITH KICK-DOWN STYLE JACKS, DO NOT OVER EXTEND THE REAR JACKS. IF THE WEIGHT OF THE VEHICLE IS REMOVED FROM ONE OR BOTH REAR WHEELS, THE VEHICLE MAY ROLL FORWARD OR BACKWARD OFF THE JACKS.

NOTE: KEEP THE CONTROL VALVE LEVERS IN THE STORE POSITION WHEN JACKS ARE NOT IN USE.

IMPORTANT: IF VEHICLE IS EQUIPPED WITH A ROOM EXTENSION, READ ROOM EXTENSION SECTION BEFORE OPERATING LEVELING SYSTEM.

## HOW TO OBTAIN WARRANTY SERVICE

### THIS IS NOT TO BE INTERPRETED AS A STATEMENT OF WARRANTY

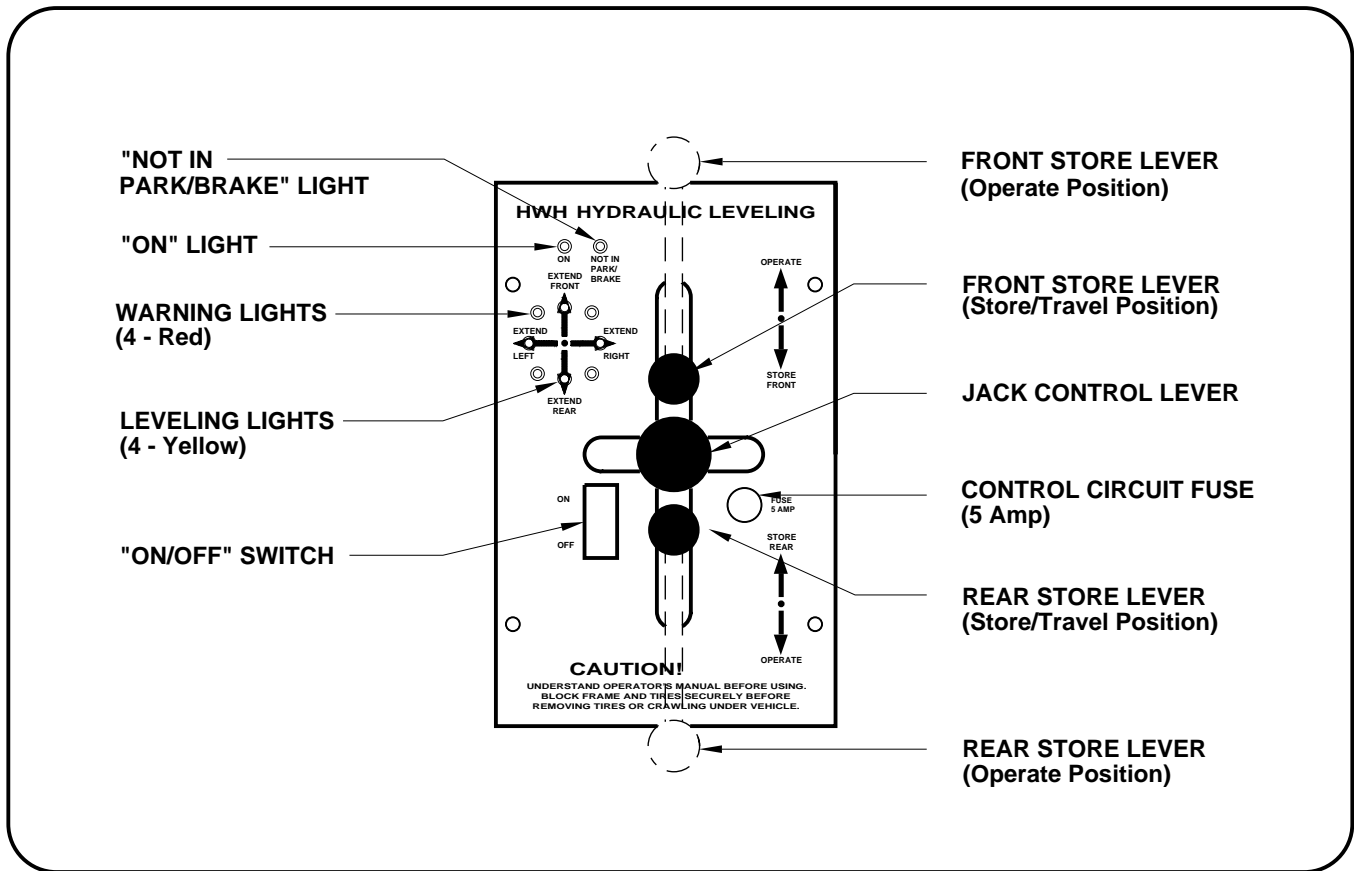
HWH CORPORATION strives to maintain the highest level of customer satisfaction. Therefore, if you discover a defect or problem, please do the following:

**FIRST:** Notify the dealership where you purchased the vehicle or had the leveling system installed. Dealership management people are in the best position to resolve the problem quickly. If the dealer has difficulty solving the problem, he should immediately contact the Customer Service Department, at HWH CORPORATION.

**SECOND:** If your dealer cannot or will not solve the problem, notify the Customer Service Department:  
HWH CORPORATION 2096 Moscow Rd. Moscow IA. 52760  
(563) 724-3396 OR (800) 321-3494. Give your name and address, coach manufacturer and model year, date the coach was purchased, or the date of system installation,

description of the problem, and where you can be reached during business hours (8:00 a.m. till 5:00 p.m. c.s.t.). HWH CORPORATION personnel will contact you to determine whether or not your claim is valid. If it is, HWH CORPORATION will authorize repair or replacement of the defective part, either by appointment at the factory or by the authorization of an independent service facility, to be determined by HWH CORPORATION. All warranty repairs must be performed by an independent service facility authorized by HWH CORPORATION, or at the HWH CORPORATION factory, unless prior written approval has been obtained from proper HWH CORPORATION personnel.

# CONTROL IDENTIFICATION



# CONTROL FUNCTIONS

## CONTROL BUTTONS

**"ON/OFF" SWITCH:** This is the "ON/OFF" switch for the leveling system. It provides control power to operate the electrical relay on the pump and the LEVELING LIGHTS. It does not control power to the four red WARNING LIGHTS or the master "JACKS DOWN" warning light.

**STORE LEVERS:** These two levers are used to retract the jacks into the STORE/TRAVEL position. They must be in the operate position for leveling.

**JACK CONTROL LEVER:** Jacks are extended in pairs by pushing the jack control lever to one of the EXTEND positions. This movement of the lever activates the pump and directs hydraulic fluid to the jacks. When the lever is released it will return to the neutral (center) position, turning off the pump and stopping jacks in position.

## INDICATOR LIGHTS

**ON LIGHT:** This light indicates the system is on.

**"NOT IN PARK/BRAKE" LIGHT:** This indicator light is on when the switch is on, but the hand/auto park brake is not set.

**LEVELING LIGHTS:** If a yellow LEVELING light is on, that indicates a side or end of the vehicle is low. Extend the appropriate jack pairs to put out the yellow light. Only one yellow leveling light should be on at a time. The vehicle is level when all yellow lights are out.

**WARNING LIGHTS:** A red WARNING light will be on whenever the corresponding jack is in the vertical position provided the ignition switch is in the "ACCESSORY" or "ON" position. Some coaches are equipped with a dash mounted master "JACKS DOWN" light which will be on when one or more jacks are in the vertical position, provided the ignition switch is "ON".

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# OPERATING PROCEDURES

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## SITE SELECTION

Maintain adequate clearance in all directions for vehicle, room extensions, awnings, doors, steps, ect. Vehicle may move in any direction due to jacks extending or retracting, settling of jacks or vehicle, equipment malfunction, ect. Park with the front of the vehicle facing downhill if possible.

Care must be taken not to raise the rear of the vehicle too high or the vehicle may roll forward or backward off the jacks. If parking on soft ground or asphalt paving, wood blocks or pads should be placed under the jacks.

## ROOM EXTENSION PROCEDURES

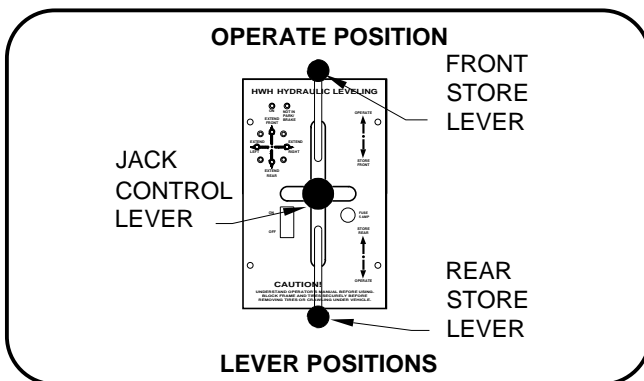
**IMPORTANT: If the vehicle is equipped with a room extension read this section carefully.**

If the vehicle is equipped with kick-down jacks, the wheels MUST be blocked securely. It is recommended to complete the Leveling Procedure before operating room extensions. It is recommended to retract room extensions before retracting jacks.

Refer to the vehicle owners manual for proper operation of room extensions.

**IMPORTANT: Do not use a room extension support when the vehicle is supported by the leveling system.**

## LEVELING PROCEDURE



1. Place gear selector in the parking position, apply park brake and block tires securely.

**NOTE:** If the hand/auto park brake is not set, the "NOT IN PARK/BRAKE" light will come on when the "ON/OFF" switch is on. The pump will not run if the park brake is not set.

2. Turn ignition switch to "ON" or "ACCESSORY".

3. Push the "ON/OFF" switch to the "ON" position. The POWER ON light will be lit.

4. Move the FRONT and REAR STORE LEVERS to the OPERATE POSITION. Nothing should happen at this time.

5. Swing the jacks to the vertical position by pushing the center jack control lever to FRONT EXTEND then REAR EXTEND. The respective red WARNING light will be lit as soon as the jack swings vertical. Check that all jacks have swung to the vertical position. Place pads under jacks if necessary at this time.

6. A lit yellow LEVEL light indicates that the end, side or corner of the vehicle is low. Only one yellow LEVEL light should be lit at a time. If a corner of the vehicle is low a side LEVEL light will be on by itself.

Move the JACK CONTROL LEVER to the extend position to extend jack pairs corresponding to a lit yellow light. Extend jack pairs accordingly until all yellow lights are out. It may take several movements from side to front, or side to rear to raise a low corner. If the ground is too uneven, the jacks may not have enough stroke to level the vehicle. The vehicle may have to be moved. Remember, if the rear of the vehicle is lifted too high, the vehicle may roll forward or backward off the jacks.

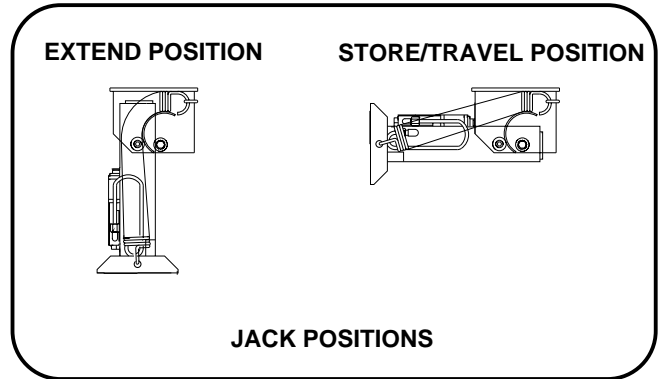
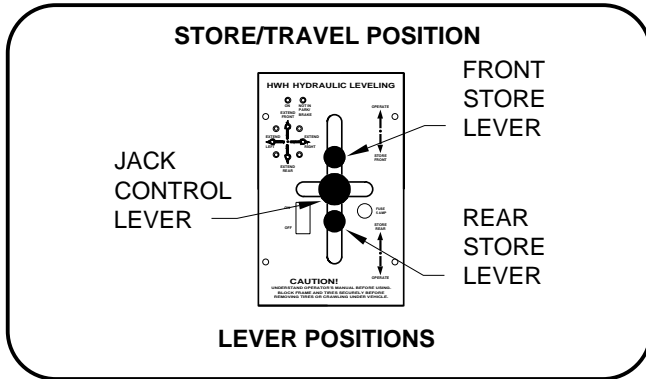
7. After the vehicle is level, the jacks not used for leveling may be extended until they touch the ground. This provides additional stability against wind and activity in the vehicle. Do this by pushing the jack control lever to the rear and/or front as needed to extend any remaining jacks, until they contact the ground and lift the vehicle approximately 3/4 of an inch. Do not use the right or left extend positions.

8. Push the "ON/OFF" switch to the "OFF" position.

9. Turn the ignition switch off.

# OPERATING PROCEDURES

## RETRACT PROCEDURES



**CAUTION:** MAKE SURE THAT PEOPLE AND EQUIPMENT ARE CLEAR OF THE VEHICLE.

**IMPORTANT:** Room extensions should be fully retracted before retracting the leveling system.

1. Move the STORE LEVERS to the STORE/TRAVEL POSITION. This will allow the jacks to retract. As soon as a jack foot clears the ground, the jack will swing horizontal and continue to retract.

**CAUTION:** THE STORE LEVERS SHOULD BE KEPT IN THE "STORE" POSITION WHILE TRAVELING TO KEEP THE JACKS IN THE STORE/TRAVEL POSITION.

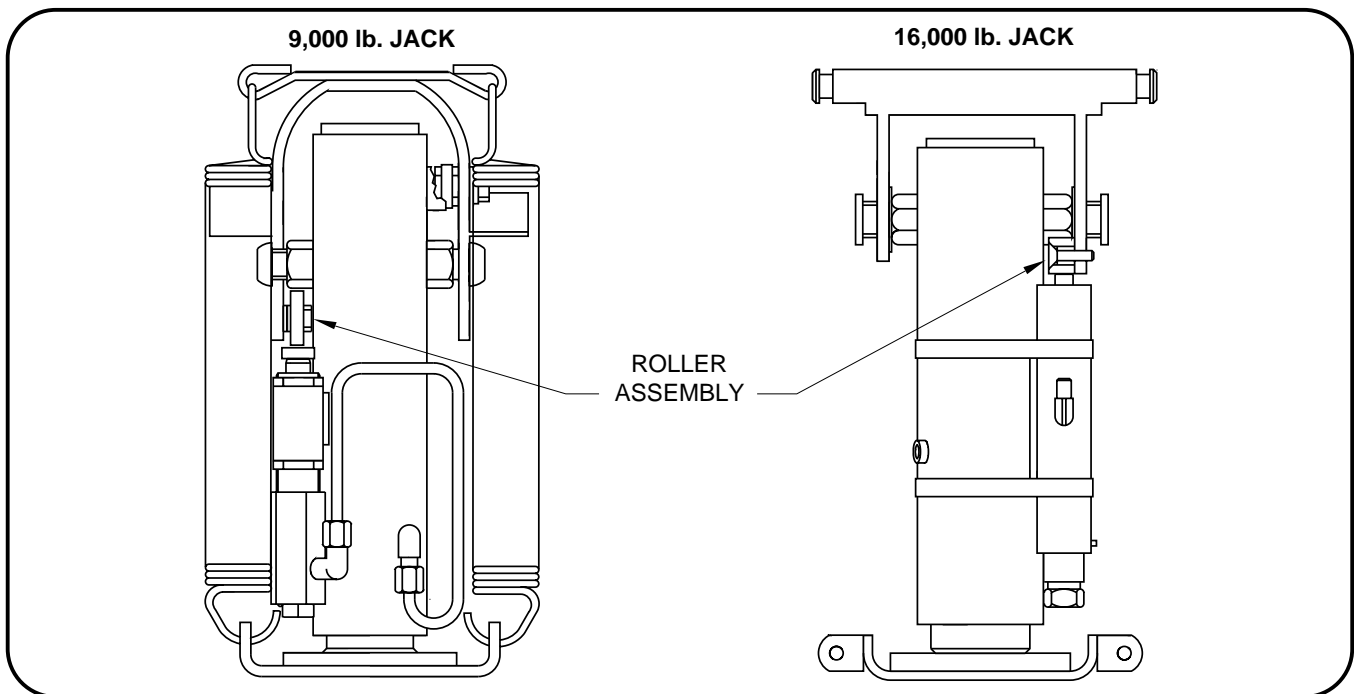
2. Visually check that all jacks are in the STORE/TRAVEL position. With the ignition switch in the "ON" or "ACCESSORY" position, the red WARNING lights and the master "JACKS DOWN" light will be out.

**CAUTION:** DO NOT RELY SOLELY UPON THE WARNING LIGHTS. IT IS THE OPERATOR'S RESPONSIBILITY TO CHECK THAT ALL JACKS ARE IN THE STORE/TRAVEL POSITION BEFORE MOVING THE VEHICLE.

3. Push the "ON/OFF" switch on the panel to the "OFF" position. Turn ignition off or proceed to travel.

**NOTE:** If the vehicle is parked or stored with the jacks extended for an extended period of time and the jacks fail to retract completely, extend the jacks back down to the ground then retract the jacks again.

## MAINTENANCE



### FLUID LEVELS

It is important that all of the jacks are fully retracted before checking the hydraulic oil level. To check the oil supply, remove the breather cap from the top of the hydraulic oil reservoir. The oil level should be approximately one inch below the top of the reservoir when adequately filled.

**FLUID:** HWH Specialty Hydraulic Oil is recommended. In an emergency Dexron automatic transmission fluid can be used.  
**NOTE:** Dexron automatic transmission fluid contains red dye and can cause staining should a leak occur. **DO NOT USE** brake fluid or hydraulic jack fluid. Use of these can damage seals.

### JACK MAINTENANCE

On the 9,000 lb. jacks and the 16,000 lb. jacks there are roller assemblies that need to rotate freely. (See above FIGURE) These rollers should be cleaned with a penetrating fluid, such as WD-40, and lubricated with a light oil as part of your regular maintenance schedule.

In general, to insure the smooth operation of the leveling system, it is a good idea to occasionally check the individual leveling jacks to prevent problems. This is especially true under the unusual conditions stated in the following:

### UNUSUAL CONDITIONS

If driving conditions are unusually muddy, the jacks may become caked or clogged with mud. This condition may hamper the proper operation of the leveling system. This problem may be prevented or remedied by cleaning off each leveling jack if they become excessively muddy.

Do not move the vehicle while the leveling jacks are still in contact with the ground. However, if this should accidentally happen, the leveling system was designed to protect itself from damage in most cases. Place the system in the STORE mode and then visually check to see if the leveling jacks have returned to the STORE/TRAVEL POSITION.

In wet or icy weather leveling jacks may become encrusted with ice. This may cause the leveling system to function improperly. To eliminate this problem, periodically check the leveling jacks and break loose any ice which may be causing improper operation.

**NOTE:** All major components of the system can be replaced with rebuilt parts or can be sent to HWH CORPORATION to be rebuilt, when the system is out of warranty.

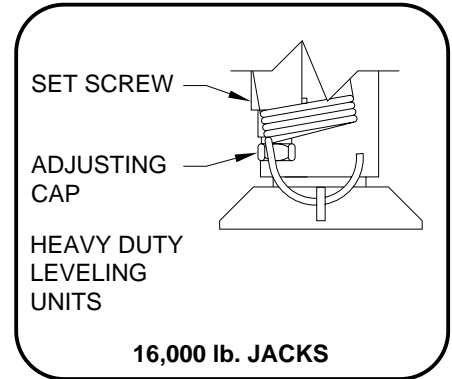
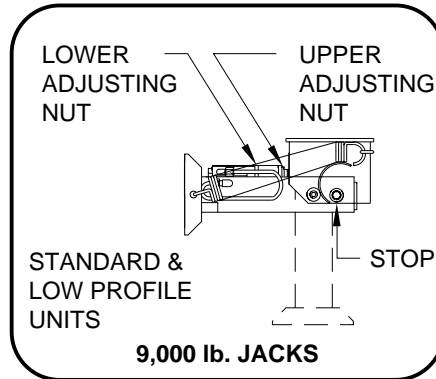
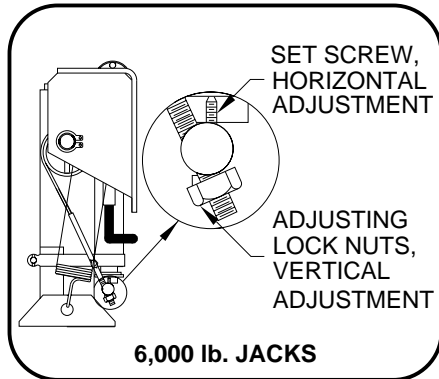
### ELECTRICAL SYSTEM

The batteries should be in good condition and fully charged. Weak batteries can cause erratic operation. Battery cable terminals and battery posts and connections should be kept

clean. All electrical connections, especially ground connections, should be clean, tight, free from corrosion and protected from weathering.

# MAINTENANCE

## SYSTEM ADJUSTMENT



## JACK ADJUSTMENT

There are two basic adjustments which are made at the time of installation. However, when adjustment of a leveling unit is needed, the following procedures are recommended.

**1. 6,000 lb. JACKS:** Always make vertical adjustment first. If the vertical adjustment is changed at anytime, be sure to check the horizontal adjustment. Vertical position is changed by adjusting the lock nuts on the actuator cable. If the jack stopped short of vertical, tighten the lock nuts. If the jack goes past vertical, back the lock nuts off. Be sure to adjust each nut the same number of turns.

**NOTE:** The two front jacks should be adjusted to the same horizontal position.

Horizontal stop is adjusted by turning the set screws located just inside the cable locknuts. The jack can be adjusted down to provide clearance for objects which may interfere with the operation of the jacks. The horizontal stop must be adjusted to provide clearance between the hat bracket and mounting bolts; and the actuator and hose fittings, when the jack is in the STORE POSITION. The jack must be able to fully extend in the horizontal position without interfering with suspension components, tanks, etc.

**2. 9,000 lb. JACKS:** Each jack should be checked to be sure that it is vertical when it swings down. To do this, retract all jacks, then extend each jack until it is close to, but not touching the ground. If the jack stopped short of being vertical, it can be adjusted by loosening the lower adjusting nut and tightening the upper nut.

The horizontal stop can be adjusted up or down in the slot to provide clearance for objects which may interfere with operation of the jack. The stop must be adjusted so that the jack can be fully extended in the horizontal position without interfering with suspension components, tanks, etc.

**3. 16,000 lb. JACKS:** If the jack stopped short of being vertical loosen the set screw and turn the adjusting cap clockwise. If the jack went beyond vertical, loosen the set screw and turn the adjusting cap counterclockwise. After each adjustment, the weight of the vehicle must be applied to the jack to make the adjustment effective. DO NOT adjust cap more than one turn without cycling the jack.

The horizontal stop on the heavy-duty jack is adjusted by adding washers under the urethane stop.

## WINTER WEATHER DRIVING

Anti-icing / deicing agents when splashed on your vehicle, continue to absorb moisture from the air even after they have dried. This can facilitate corrosion of metallic components, such as HWH jacks.

To help reduce the corrosion of jacks after exposure to anti-icing / deicing agents, thoroughly wash jacks with warm soapy water.

# MAINTENANCE

## NOT IN PARK/BRAKE CHECK

### ELECTRONIC SENSING UNIT ADJUSTMENT

#### NOT IN PARK/BRAKE CHECK

**CAUTION:** WHEN MAKING THIS CHECK, BLOCK THE COACH WHEELS SECURELY SO THE COACH CANNOT ROLL FORWARD OR BACKWARD.

Set the park/brake. Switch the ignition to the "ACC" or "ON" position. Push the "ON/OFF" switch toward "ON". Release the parking brake and confirm that the "PARK" indicator light comes on. Reset the parking brake. The "PARK" indicator light should go out. Switch the ignition to "OFF".

If any of the above checks or inspections reveal a problem or if there are other problems or questions, consult a qualified RV repair center, your vehicle or coach manufacturer, or HWH CORPORATION for service or repair.

#### SENSING UNIT ADJUSTMENT

Level the coach according to a circular bubble level placed in the center of the freezer floor or in another location within the coach that is to be level.

**Diagram 1**

With the vehicle level, adjust the sensing unit until all yellow lights are off. This is done by drawing up the corresponding screw if the sensing unit is mounted below the surface as shown or backing out the corresponding screw if the sensing unit is mounted above the surface. Bump the sensing unit to see that it is settled tight against all three screw heads and still indicates that the unit is level.

**Diagram 2**

Side to side adjustments must be made before front to rear. Both side lights should be off.

A: If left side yellow light is on, turn hex Counter Clockwise until light turns off.

B: If right side yellow light is on, turn hex Clockwise until light turns off.

4. With both yellow side lights off, adjust front to rear if a front or rear light is on. Front to rear adjustment is made by turning the phillips head screw clockwise or counter clockwise until both yellow lights are off. (If a side light comes on it must be adjusted out before continuing with the front to rear adjustment.)

A: If front yellow light is on, turn screw Counter Clockwise until light turns off.

B: If rear yellow light is on, turn screw Clockwise until light turns off.

5. Repeat this procedure until all yellow lights are off. Tap hex head to see that the sensing unit has settled into the level position.

